

OPAS Release Notes

Release 22 – to be installed August 5, 2014



OPAS Functionality

- Schedulers should pay special attention to items highlighted in yellow
- All users should refer to the “How to” details column for instructions on how to use/access new functionality

JIRA#	QP#	Solution	What Changed	“How-To” Details	Known Issues
1636	4145	Overtime Full Shift dialog box not showing correct end time	<p>An issue was discovered where the end time of an OT shift in the Shift Bank was not correctly displayed when opening the Full Shift Overtime dialog box by right-clicking on the shift for the first time.</p> <p>This has been corrected. Every time you open the Full Shift Overtime dialog box by right-clicking on an OT shift, the end time corresponding to that shift is displayed.</p>		
1676	4158	Overtime Preview incorrect for 1400 and 1500 start times	<p>An issue was discovered when assigning a Full Day of OT in the OT dialog box with a start time of either 14:00 or 15:00. The Assigned Shift Preview Date was incorrectly changing to display the previous day.</p> <p>This has been corrected, and the preview date displayed is the day that owns these shifts.</p>		
1566	3808	Pushing Briefing periods on Training shifts to CRU	<p>An issue was discovered with OJT (Training) shifts containing a Briefing period. Instead of sending a full shift of Flex Max Shift to CRU, OPAS was sending two separate shifts; it sent the OJT on</p>		

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			<p>either side of the Briefing, but not the Briefing itself.</p> <p>This has now been corrected. An OJT shift that contains a Briefing period will now be sent as a single Flex Max Shift to CRU, as is the case with a Coverage shift that has a Briefing period.</p>		
1621	4157	CIC Shifts within the Legends	<p>The legend in the Day of Operation form has been updated to display "CIC Shift" instead of "Working a CIC/SUP Shift."</p> <p>The legends in the Schedule Generation and Group Schedule forms have been updated to say "CIC Shift" instead of "CPC's Supervisor Shift."</p>	<p>To view this change in OPAS:</p> <ol style="list-style-type: none"> 1. Navigate to the Day of Operations, Group Schedule, or Schedule Generation page. 2. Click on the legend icon. 	
1630	4142	Able to open Assign Shift dialog box on day with a shift of approved leave	<p>An issue was discovered where it was possible to open the Assign Shift dialog box on a day that has an approved shift of leave. This has been corrected in both the Schedule Generation and Group Schedule forms.</p> <p>(1) Attempting to use the Assign Shift function on a day that has leave (either full-day or partial-day Leave) correctly says "The selected day has assigned leave."</p> <p>(2) Attempting to use the Assign shift function on a day with a Coverage shift, OJT shift, Other Duties shift, etc. still says "This day already has a shift assigned."</p>		

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1634	4141	Swapping a true midnight (23:54) with another shift in Schedule Generation	An issue was discovered where manually swapping a 23:54 shift with a 06:00 shift in the Schedule Generation form displayed a Working Hours constraint when attempting to make the swap, forcing the user to press Ctrl to override it. This has been corrected, and the Working Hours violation constraint no longer shows when attempting to make the swap.		
1638	4137	Errors triggered when viewing the Audit Trail for a shift with drag-and-drop Leave/Excused Absence type	<p>Two error messages were triggered in the case of an Unpublished shift that had any Leave / Excused Absence type drag-and-dropped onto it:</p> <p>(1) When selecting View Shift History, an error was triggered.</p> <p>(2) When drag-and-dropping a different Leave or Excused Absence type onto this shift using the Edit Shift Detail dialog box and then clicking Revert, a different error was triggered.</p> <p>The root cause of these two error messages was that drag-and-dropping the Leave / Excused Absence type onto the shift while it was still Unpublished did not apply the Leave type activities correctly.</p> <p>To resolve this issue, the ability to drag-and-drop Leave and Excused Absence types onto an Unpublished shift is no longer allowed in the tool. Users can still drag-and-drop Leave/Excused Absence</p>		

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			types onto Published shifts using the Edit Shift Detail functionality.		
1633	4139	Denying a Leave Request on a split shift changes coverage to Unassigned	<p>An issue was discovered when denying previously-approved Leave on a shift that contained a Split shift. If the end time of the requested Leave was the same as the end time of the existing Split time, denying this approved leave was incorrectly converting the rest of the shift (after the split's end) to Unassigned.</p> <p>This has been corrected. When the previously-approved Leave is denied, the previously existing Split portion of the shift will be reinstated with the correct start and end times.</p>		
1635	4144, 4169	No warning about violating minimum rest when cancelling leave	<p>An issue was discovered where a rest time violation warning was not triggered when submitting or approving a cancellation request that violated minimum rest time. This has been corrected, and users now receive a rest time violation warning both when submitting the cancellation request and when approving it.</p> <p>This has also been updated in OPAS Lite.</p>		

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1637	4146	Drag-and-dropping a Leave/Excused Absence type to an Unpublished shift subtracts from working hours calculation	<p>An issue was discovered where dragging-and-dropping a Leave/ Excused Absence type onto an Unpublished shift was incorrectly calculating the number of working hours in the week for that employee.</p> <p>To resolve this issue, the ability to drag-and-drop Leave and Excused Absence types onto an Unpublished shift is no longer allowed in the tool. Users can still drag-and-drop Leave/Excused Absence types onto Published shifts using the Edit Shift Detail functionality.</p>	<p>To view this change in OPAS:</p> <ol style="list-style-type: none"> 1. Navigate to Schedule Generation, Group Schedule, or Day of Operations. 2. Right-click on an unpublished shift and select "Edit Shift Detail..." 3. Notice that you will not be able to successfully drag-and-drop a Leave/Excused Absence type onto an unpublished shift. <p>Note: To drag-and-drop a leave/excused absence type onto a <u>published</u> shift, see the applicable section of the OPAS Wiki: Schedule Generation, Day of Operations, and Group Schedule</p>	
1632	4138	Employee Leave request has a negative duration due to spanning midnight	<p>An issue was discovered with Leave requests that span over midnight: their end date/time was set incorrectly, causing the calculated duration of the request to be a negative duration (e.g. -15:00 hours instead of 9:00 hours). This has been corrected.</p>		
1680	4149	Error when assigning Leave or Excused Absence using Edit Shift Detail	<p>An error was discovered when assigning a Leave/Excused Absence type to an Unpublished shift via the Edit Shift Detail dialog box when there was a pending leave request for the shift. To resolve this issue, the ability to drag-and-drop Leave and Excused Absence types onto an Unpublished shift is no longer allowed in the tool. Users can still drag-and-drop</p>		

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			Leave/Excused Absence types onto Published shifts using the Edit Shift Detail functionality.		
1645	4152	Shared shift's request displaying supply/demand chart for original Area, not shared Area	An issue was discovered when acting on an employee request against a shift that was shared into a different scheduling area. The "Act on Request" dialog box was incorrectly displaying the Supply/Demand information of the original scheduling area, instead of that for the shared area. This has been corrected.		
1647	4153	Leave that overlaps with both Coverage & OT doesn't charge the employee for the portion that overlaps with Coverage	An issue was discovered where Leave that overlaps with both Coverage and Holdover Overtime was accounted for correctly in an employee's Pending Requests leave counter but not in their Approved Requests leave counter. This has been corrected to remove the Leave from the Pending Requests leave counter and add it to the Approved Requests leave counter when the Leave is approved.		
1655	4161	Error when Approving RDO Change Request (Splitter Pane - Support Request ID #25106)	An issue was discovered where approving an RDO change request for an Other Duties shift would trigger an error message. This caused the user to have to manually close the OPAS client and restart it. This has been corrected.		

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1646	4151	Copy and Paste shortcuts in Bid Schedule Setup	<p>An issue was discovered in Bid Schedule Setup where the same keyboard shortcuts had multiple functions. This has been corrected. In the Bid Round pane, there are now two sets of keyboard shortcuts:</p> <ol style="list-style-type: none"> 1. Copying and pasting the bid rounds: Copy bid round: Ctrl+C Paste bid round: Ctrl+V 2. Copying and pasting the constraints: Copy constraints: Ctrl+Shift+C Paste constraints: Ctrl+Shift+V <p>This has been reflected in the context menu as well.</p>	<p>To view this change in OPAS:</p> <ol style="list-style-type: none"> 1. Navigate to the Bid Schedule Setup page. Note: a bid must already be setup with bid rounds and constraints. 2. In the Bid Rounds pane, select a round and press “Ctrl+Shift+C” to copy the constraints for the chosen round. Select another round and press “Ctrl+Shift+V” to paste the previously selected constraints. 3. In the Bid Rounds pane, select a round and press “Ctrl+C” to copy the selected bid round. Use “Ctrl+V” to paste the previously selected bid round. 	
1647	4162	OT not being removed from shift after leave approval	<p>An issue was discovered when approving a Leave request on a shift that had Holdover OT at the end of it. When the Leave spanned from the last hour of Coverage and the entire duration of the Holdover OT, the Holdover portion was incorrectly converted to Unassigned when it should have been removed from the shift completely. This has been resolved.</p>		
N/A	4163 (RFC 003)	Leave Balance counters do not capture Leave submitted/approved on shared shifts	<p>An issue was discovered where an employee's Leave Balance counters were not updating themselves correctly if they submitted a Leave Request against a shared shift. This has been corrected in both the employee's Pending Requests and Approved Requests counters.</p>		

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N/A	4165 (RFC 003)	Shared Shifts: Published --> Published and Requests from Original Area	<p>New rules have been implemented surrounding shared shifts and the ability to submit employee requests against them.</p> <p>(1) Shifts may only be shared from the original Area's Published schedule into another Area's Published schedule. If a Published schedule does not exist for an area on the date that the shift is for, that Area will not be listed in the Area dropdown list in the Edit Shift Detail dialog.</p> <p>(2) Requests that apply to shared shifts can only be submitted from the employee's original scheduling area. However, the request will continue to correctly display in the shared area.</p>	<p>To view this change:</p> <p><u>Sharing Shifts in Published Schedules</u></p> <ol style="list-style-type: none"> 1. In the Schedule Generation, Day of Operations, and Group Schedule forms, open the Edit Shift Detail dialog box for a published shift. 2. In the upper right corner, you will see a check box next to the word "Area." Select this box. 3. If there are published schedules for the same time frame available in other scheduling areas, the areas will be listed in the "Area" dropdown menu. 4. If the scheduling area you wish to share the shift to is not listed, switch to that area to verify if the schedule is published for the same time period. <p><u>Employee Requests for Shared Shifts</u></p> <ol style="list-style-type: none"> 1. If you would like to submit a request for a shift that is shared to another area, ensure that you are in your "home" area. To change areas, select the checkmark in the top right corner of the OPAS screen. 2. To see this submitted request, go to the area where the shared shift is scheduled. 	
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1683	4166 (RFC 001)	Sort Order on Special Circumstances Requests	The Sort Order calculation for employee requests no longer treats Special Circumstances Requests with any higher priority than regular employee requests. Primetime and Non-Primetime Requests will continue to appear at the top of the requests lists, and any remaining requests will be sorted based on the settings specified in the Application Parameters.	To view this change: 1. Submit a Special Circumstances Request. It will be sorted in the request list based on the settings in the Application Parameters. For example, if the requests are to be sorted by "Time of Request," the Special Circumstances Request will appear in order (after PT and NPT requests) based on the date/time it was entered (i.e. in order with other Spot Leave Requests).	
N/A	4164	RDO Change Requests should not allow shared shifts	Users can no longer submit an RDO Change Request involving a shift shared to another scheduling area. If a day contains a shift assigned that has been shared into another area, that day's button will be grayed out with a label that says "Shared," similar to how days containing OT shifts or Leave are also grayed out.	To view this change: 1. For the week in which an employee has a Shared Shift, begin making an RDO Change Request. The day with the Shared Shift will be grayed out with a "Shared" label.	
N/A	4167	Shift Swap Requests with shared shifts	During regression testing, an issue was found when denying a previously approved Shift Swap Request for a shift that had been shared from another area. When the Shift Swap Request was approved in the shared area, the day turned green in the original area; when the swap was then denied, the day became blank in the original area. The only thing that should have changed were the details of the shift based on the		

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			approval/denial of the Shift Swap Request. Both of these issues have been corrected.		
N/A	4173	Editing a temporary shift line	During regression testing, an issue was found where editing a shift line and selecting “Retain” did not always retain the previously assigned shift activities. This has been corrected.		
N/A	4179	Swapping a shift with a split	During regression testing, an issue was found regarding Shift Swap Requests involving shifts with split. When swapping a split shift with another employee, the split stayed relative to the shift as opposed to staying at the time frame requested. This has been corrected.		
N/A	4188	Cancellation Requests not checking Working Hours in a Week calculation warning	During regression testing, an issue was found where submitting a Cancellation Request that resulted in a Working Hours violation was not triggering a warning to the user. This has been corrected, and when a user submits a Cancellation Request that would result in a Working Hours violation, they will be warned both during the submission of the request and the approval of the request.		
N/A	4192	Requesting partial Leave at beginning of 23:54 shift: visualization issue	During regression testing, an issue was found where a 23:54 shift that contained approved partial Leave at the beginning of the shift was drawn incorrectly within the Edit Shift Detail dialog box. A small white stripe of activity was drawn on the shift when it should not have been.		

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			This has been corrected.		
N/A	4193	When cancelling out of the dialog box after editing the Shift Rotation Rules, the change is still shown	During regression testing an issue was found where changes to the Shift Rotation Rules were being saved even when clicking "Cancel" in the dialog box. This has been corrected.		
N/A	4196	Devs on Other Duties not displayed in Other Duties panel of DoO	During regression testing, an issue was found where Developmentals working Other Duties activities were only displayed within the Other Duties panel of the Day of Operation form if they were originally assigned a Coverage shift and requested Other Duties. In all other cases, they would not be displayed in the Other Duties panel, even if they had some assigned to their shift. This has been changed, and now Developmentals assigned Other Duties activities will be displayed in the Other Duties panel of the Day of Operation form regardless of how the Other Duties were assigned.	<p>To view this change:</p> <ol style="list-style-type: none"> 1. Assign any developmental Other Duties activities. Those employees will now show in the Other Duties pane of the Day of Operation form. 	
1717	4198	Error thrown for Leave requests outside of existing schedules with Shift Category employees.	An issue was discovered when attempting to submit a Leave request for a day that was outside of an existing schedule plan for an employee whose shift line contains categories. This action caused an error message within OPAS and caused a Webservice error within OPAS Lite. These issues have been corrected.		

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			This issue will also be fixed in OPAS Lite		
N/A	4200	Ability for Administrator authorization to manually mark Leave as Primetime, Non-Primetime, and Spot Leave	For Administrator authorization only, the ability to manually enter/mark Leave as Primetime and Non-Primetime has been added.		

OPAS Lite Functionality

JIRA#	QP#	Solution	What Changed	“How-to” Details	Any Known Issues
1678	N/A	Entering kiosk mode will redirect user to the Day of Operations (Home) page	If a user is logged in and enters Kiosk Mode, OPAS Lite will redirect to the Day of Operations page for the current date. This is to avoid errors that triggered when entering Kiosk Mode while viewing pages that were not accessible in Kiosk Mode.		
N/A	N/A	Enhanced administrator login security	The new administrator login process relies on LDAP username/password and is much more secure than the previous approach.		